

Where imagination meets IT ingenuity.



We transform business challenges into intuitive, first-class, technology-led solutions.

“We turn complex business problems into valuable and effective technical solutions.”

– CARLOS GARCIA



Our passion is to deliver IT solutions that empower organisations of all sizes.

We believe in the transformative power of technology to drive collaboration, integration, and productivity.



We're on your team.

At our core, we are technical visionaries, working within your organisation to build best-of-class solutions that eliminate roadblocks, boost performance and improve the functionality of critical processes.

Our team becomes an extension of your own, collaborating with you to deliver powerful outcomes that support your business growth – we immerse ourselves into the details of your business processes and the challenges you face, and solve them for better outcomes.



We're a little different.

At CG TECH, we believe true ingenuity comes from working backwards from the business problem and specifications rather than starting with a particular technology in mind. Through this approach we provide expert-led solutions that deliver on business objectives— wherever that road takes us.

From complex technology stacks to innovating with Microsoft 365, our superpower is in building bespoke services solving your business's challenges, without being boxed into one industry or service provider.

By being unrestricted by vendor and industry limitations, we synthesise IT solutions that hit at the heart of your business needs— whatever they may be.



We don't complicate things.

In fact, we try to uncomplicate things. We like nothing better than reducing complexity and we avoid oversell. At CG TECH, we believe that simple and cost-effective solutions are often all that is required. As a result, we seek to identify avenues that remove the often-convoluted layers of processes and create a solution that improves business operations and efficiencies; reduces cost and risk; and overall delivers future-focused solutions.

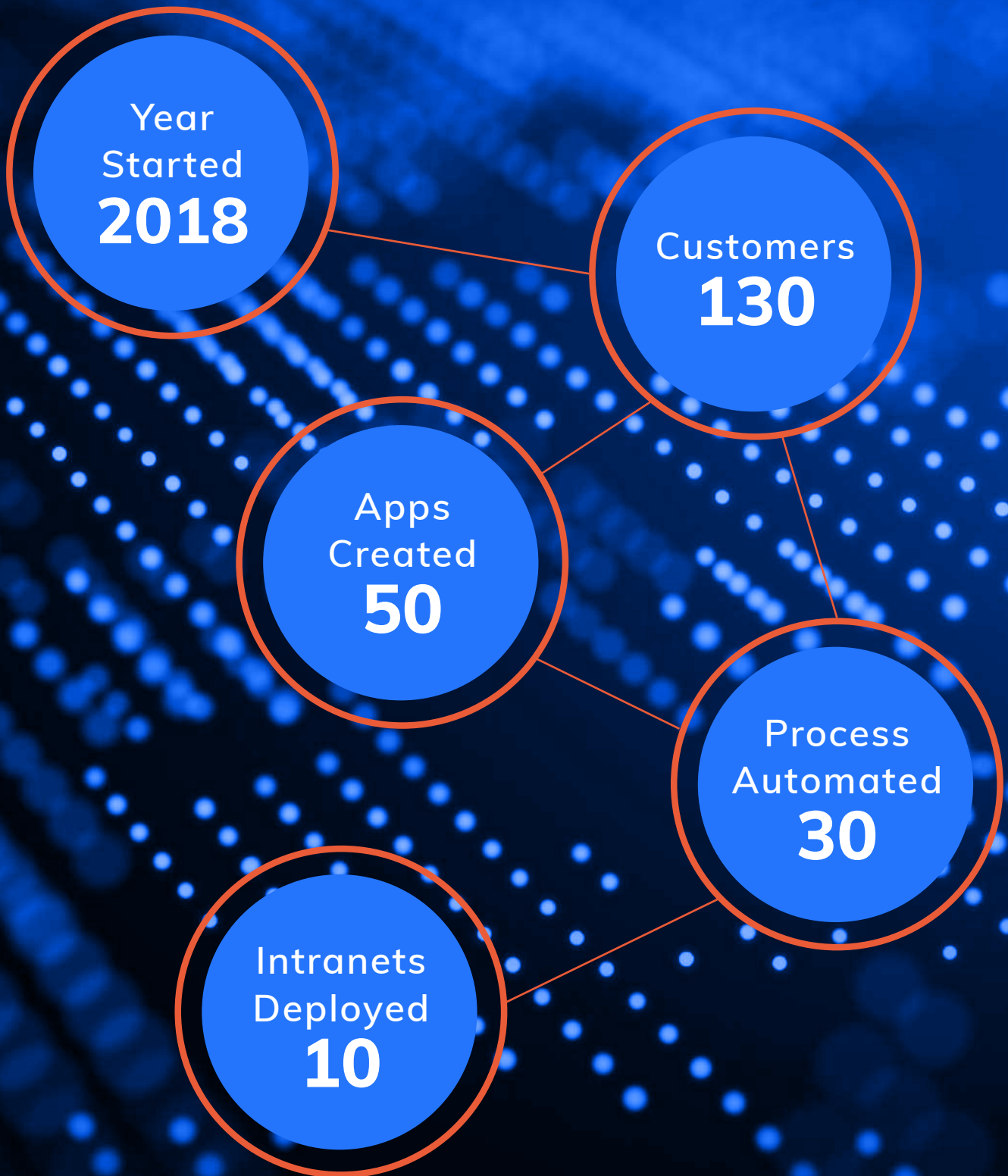


We love what we do.

We're a team of IT specialists with a diverse range of skills that can be applied to a range of challenges.

We pride ourselves on being the best in the business and come to work every day passionate about delivering real change for our clients.

Benefits + Key Stats



Your Business Problems Solved



Say goodbye to manual processes and extra steps in operational or line of business processes.



Say hello to a framework from which your business can operate globally, not to mention grow and scale.



Unsure exactly what the problem is or how to solve it? We can help decipher that by getting to the root of the issue. And when we implement a project we will always keep things as simple as possible.



Want to keep your customers - internal or external – happier and more confident in your business? Improved user experiences and interfaces are just one of the ways that customers will benefit from the projects that we implement.



Want to feel assured? Security and compliance are always top of mind with us – we will dig into the detail until we are sure that we have implemented the most robust solution for you business.

Building Better Solutions in Industry

We tackle diverse business challenges across a wide range of industries, focusing on modern workplace solutions, business apps, and interactive training.



Not-For-Profit Aviation

“A leading not for profit organisation that provides critical healthcare services to people in remote and rural areas of Australia. Sitting at the intersection of aviation and healthcare, requiring seamless coordination between the two industries.”

CHALLENGE

The client was relying on restrictive and outdated processes such as a paperbased system for reporting and changing flight manifests. They were struggling to find solutions that merged aviation and healthcare compliance frameworks. Flying to emergencies meant flight paths and inventory compliance obligations were completed last minute or post-flight.

SOLUTION

A custom solution using Azure, Power Apps, and SQL database to enable real-time reporting, manifest tracking, and inventory management.

RESULTS

- ✓ Custom built apps that replaced inefficient forms
- ✓ Upgraded and improved performance of critical lifesaving operations processes
- ✓ Removed manual steps to boost operational efficiency



Finance

“A trusted advisory group and financial services team that offers industry leading analysis and insights backed by global research.”

CHALLENGE

We started our partnership when the client was at the startup stage and navigating the murky waters of licensing, compliance and policy exposure.

The client required an intranet to formalise exposure of policies for licence acquisition, form-building to authenticate the business to external auditors and forms for compliance and safety restrictions.

This was a highly specialised development that also involved security and legal components—such as building out a restriction list for trading with other companies as well as partial and unrestricted lists.

SOLUTION

We created the framework on which the business could grow and ultimately become compliant by building out a form ecosystem that adhered to all legal requirements.

RESULTS

- ✓ **Reduced the number of steps for the business to become legitimised**
- ✓ **Built out a framework which facilitated faster scaling of the business**
- ✓ **Removed layers of complexity and boosted efficiency**
- ✓ **Leveraged SharePoint to meet government compliance**



Education

“A multinational leader in OSHC, childcare and school communities.”

CHALLENGE

Initially, the company was using paper forms for student injury reporting during childcare.

Although they migrated to an internal app, the software had bugs which were eroding the confidence of users. The app was poorly constructed and didn't align to best practices.

This was an important fix as it involved sensitive data of children as well as essential information regarding injury and illness.

SOLUTION

We were called in to do a short-term fix while the client explored their options.

However, our solutions became an enterprise wide standard, and the app was re-launched nationally.

By getting to the root of the issues we were able to save the client from a costly and time-consuming app rebuild.

RESULTS

- ✔ **Created a better end user experience by restoring a failing app, adding notification and automation features**
- ✔ **Developed a product that was implemented across a range of business locations**
- ✔ **Uncovered unknown tech issues and layers of complexity that the client wasn't even aware of to revive a product that went to deliver outcomes for over 500 locations**

How Do We Help?

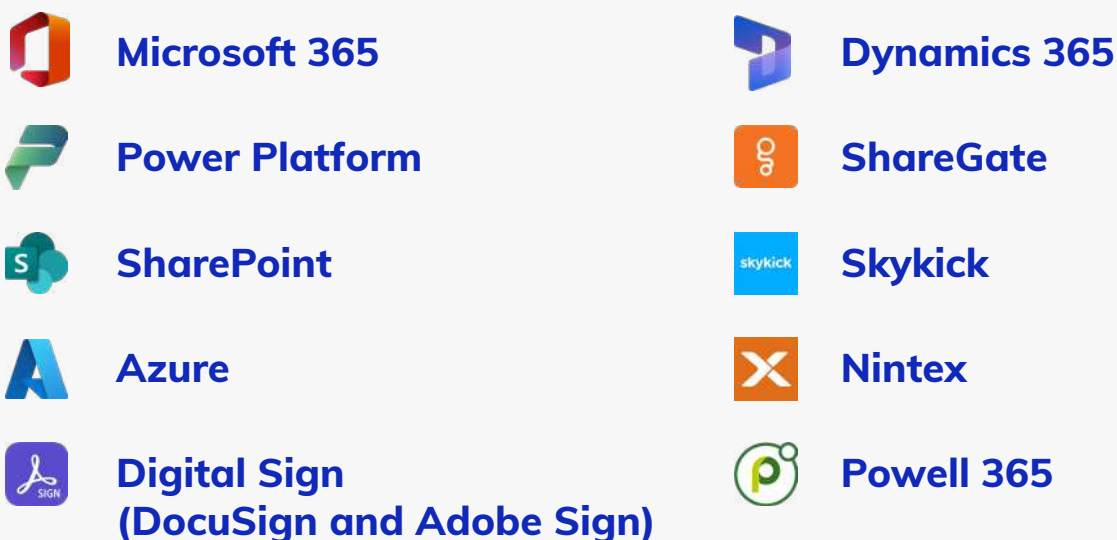
It can be daunting seeking technical assistance for your business. At CG TECH, every client is unique. While we adapt to individual needs, here's a general overview of our standard project flow.



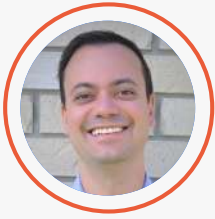
Technology has no limits.

Our passion and potency are proven in the way that we don't limit ourselves to any one technology stack. We are vendor agnostic and are proud to have expertise in a wide range of technologies.

To give you an idea, these are just some of the technologies we typically work with:



Team Showcase – the core team



Carlos Garcia

- DIRECTOR

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With over 15 years of consultancy and technical expertise, Carlos has supported numerous businesses and nonprofits with diverse tech solutions. Passionate about grasping a business's needs and objectives, he emphasises a thorough approach:

“In our business collaborations, no assumption is too small, and no possibility goes unexplored. This principle is a source of great pride for me. I’ve led initiatives that foster seamless team collaboration, maintaining a clear focus on goals, focussed on streamlining workflows and optimising tech resources to address varying business challenges.”



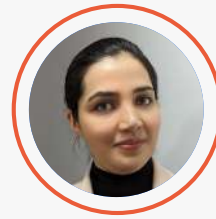
Luke Bennett

PRINCIPAL CONSULTANT

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With over 17 years of experience in IT, Luke brings a wealth of knowledge and unparalleled consultancy and implementation capabilities to the table. Count on him for his meticulous and considered approach to any project:

“I pride myself on providing a quality result for every piece of work I do, and I will always go above and beyond to ensure the best outcomes.”



Mansee Gupta

DYNAMICS 365 CONSULTANT

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With over 6 years of experience in Microsoft technology, Mansee's expert-level knowledge of tech, such as SharePoint, make her a vital team player in solving complex and unique challenges.

“I’m a creative thinker and quick learner. My greatest satisfaction comes from providing solutions that have ingenuity and innovation at their heart. Best of all, I enjoy working in a team environment, solving complex problems collaboratively.”



Rony Monant

POWER PLATFORM SPECIALIST

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Thanks to his expertise in a wide range of technologies and his drive for providing a best of class service, Rony is an asset to any project.

“My skills are in process transformation and my passion is for helping businesses to overcome their challenges and reach their goals. It’s what I get out of bed for!”

**Do you have a persistent business challenge,
that you've tried to solve with no success?**

Or do you have business critical operations
that just aren't working efficiently enough?
Perhaps you know your business could run
more smoothly but can't pin down exactly how.

Now might be a great time have a chat with
our friendly and knowledgeable team.



**Get in touch today and
start the transformation
journey together.**



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